



Person Specification

Note To Applicants

The points that are marked 'E' are the essential requirements. You should pay particular attention to these points and provide evidence of meeting them. Failure to do so may mean that you will not be invited for interview.

The points that are marked 'D' are the desirable requirements that enhance a person's capacity to do the job.

Job Title	Rough Sleeping Navigator
Grade	G6
Directorate	Place
Service	Housing Needs Team

Criteria

Experience		
Experience working with vulnerable individuals, particularly those experiencing homelessness and complex needs.	A/I	E
Experience delivering outreach or street-based engagement services.	A	E
Experience supporting individuals with issues related to housing, substance misuse, offending behaviour, mental health, and physical health.	I	E
Experience working in a multi-agency environment and coordinating support across services.	I	E
Familiarity with personalised budgets and flexible funding approaches to support individuals.	A	D

Skills and Abilities		
Strong interpersonal and communication skills, with the ability to build trust and rapport with individuals facing multiple disadvantages.	A/I	E

Ability to work independently, manage a caseload, and prioritise effectively.	A/I	E
Ability to develop personalised support plans and move-on strategies.	I	E
Skilled in conflict resolution and managing challenging behaviours.	A	E
Competence in using digital case management systems (e.g., Locata HRS) and maintaining accurate records.	A	D
Ability to advocate for service users and navigate complex service systems.	A	E

Education, Qualifications and Knowledge		
Knowledge of homelessness legislation, including the Housing Act 1996 and the Homelessness Reduction Act 2017, and how these apply to local authority duties and service delivery.	A/I	D
Commitment to ongoing professional development.	A	E
Educated to GCSE level or above	A	E
Knowledge of local services and support networks in Warrington.	A	E
Understanding of the barriers faced by individuals with complex needs and how to overcome them.	I	E

Other Requirements		
Full UK driving licence and access to a car	A	E

Commitment To Equal Opportunities		
Ability to understand and demonstrate commitment to equality and diversity within the context of the relevant service.	A/I	E

Commitment To Service Delivery / Customer Care		
Committed to providing an excellent customer experience and embedding customer focus in all aspects of service delivery.	A/I	E

Climate and Sustainability		
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<p>Holds a Carbon Literacy Certificate (or related qualification), or willing to undertake Carbon Literacy related training, in support of the council's climate and sustainability objectives.</p>	A/I	E
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Methods of Assessment Key		
A Application Form	I Interview	C Certificate
T Test	P Presentation	AC Assessment Centre

Review Arrangements
<p>The details contained in this person specification reflect the experience, skills, abilities, qualifications etc required of the jobholder. It is acknowledged that these may change over time. Consequently, the Council may revise this person specification from time to time and will consult with the post holder at the appropriate time.</p>

Prepared / Revised By	Andrew Marsden
Role	Housing Needs Manager
Date	02/10/2025